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## Netflix Prompts the SEC to Provide Guidance on the Use of Social Media

- July 2012 -- CEO of Netflix publicly posted on Facebook to over 200,000 subscribers that Netflix' members had enjoyed over 1 billion hours in June (no press release; no Form 8-K)
- December 2012 -- Netflix and its CEO, each received a "Wells Notice" from the SEC – alleged violations of
  - Regulation FD;
  - Section 13(a) of the Exchange Act; and
  - Rules 13a-11 (Current Reports on Form 8-K) and 13a-15 (Controls and Procedures) under the Exchange Act.
  - **April 2013** -- the SEC determined not to pursue an enforcement action against Netflix or its CEO and provided guidance on the use of social media for Regulation FD purposes.





## **CEO Arguments Posted on Facebook**

- "First, we think *posting to over 200,000 people is very public*, especially because many of my subscribers are reporters and bloggers."
- "Second, while we think my public Facebook post is public, we don't currently use Facebook and other social media to get material information to investors."

"We think **the fact of 1 billion hours of viewing in June was not 'material'** to investors."

"Finally, while our stock rose the day of my public post, the increase started well before my mid-morning post was out."



#### SEC's Response to the CEO's Arguments

Apply 2008 Guidance on the Use of Company Web Sites (2008 Guidance)

 Identify forms of communication that a company intends to use for the dissemination of material non-public information (including social media channels and the types of information that may be disclosed through these channels)

Where? Company website, Form 8-K

**Why?** To give investors and the markets the opportunity to take the steps necessary to be in a position to receive important disclosures — e.g., subscribing, joining, registering, or reviewing that particular channel

**Who?** Netflix filed Form 8-K on April 10, 2013 providing such disclosures (update such guidance if media channels change; it is also good practice to refile/repost it on an annual basis)



## Public Disclosure Is the Cornerstone of Regulation FD

- A company *selectively discloses* material nonpublic information → the company must make *public disclosure* of such information:
  - Intentional selective disclosure → simultaneous public disclosure.
  - Non-intentional selective disclosure → prompt public disclosure (the later of 24 hours or the commencement of the next day's trading on the NYSE after senior official learns about such nonintentional disclosure).
- Public disclosure followed by selective disclosure → no violation of Regulation FD (close in timing + no additional information is provided; affirming earnings guidance weeks after the initial disclosure may be problematic)



## How Can Public Disclosure Be Achieved?

#### Filing of a Form 8-K, or

- Another method of disclosure reasonably designed to provide broad, non-exclusionary distribution of the information to the public (e.g., press release, company website and now social media):
  - -- Is a Facebook post a recognized channel of distribution of information about the company, its business, financial condition and operations?

-- Does disclosure of information through social media tools make it available to the securities marketplace in general?



## How Can Public Disclosure Be Achieved? (cont'd)

#### Magic Formula: Recognized Channel of Distribution Effective Dissemination of Information + Reasonable Waiting Period Public Disclosure

Beware! Antifraud provisions of the federal securities laws apply to information posted on the company website/social media channels (Exchange Act Section 10(b) and Rule 10b-5) → the disclosure itself is very important no matter which channel is used



# To Do List

- Provide notice of the use of social media channels
- Routinely post important information on such channels
- Check whether information posted on the social media channel is regularly picked up by the market and further distributed by the media
- Consider the following factors:
  - size of the company
  - market following the company
  - level of complexity of the information
- Adopt social media policies to *establish parameters* for appropriate social media disclosures of company information

